



KURDISH RED CRESCENT

HEYVA SOR A KURD

The Kurdish Red Crescent or Hayva Sor A Kurd is an independent non-governmental and non-profit organization that was established on 12/12/2012 to meet the urgent, life-saving health needs of the people affected by the conflict in northeastern Syria, , Legally registered in the Kurdistan region of Iraq and licensed by the Democratic self- Administration in northeastern Syria, to be headquartered in the city of Qamishli.

The Kurdish Red Crescent is considered the largest local actor so far, providing health services as an independent humanitarian organization that works in accordance with humanitarian principles, neutrality and independence from the International Federation of Red Cross and Red Crescent Societies.

Moreover, its staff are trained, inter alia, in the field of international humanitarian law and apply the code of conduct of the International Federation of Red Cross and Red Crescent Societies.

The organization has played a critical role over the region's nine years of conflict in the field of capacities strengthening , local communities affected by disasters and their resilience, providing urgent services to save lives in time, and providing emergency health care to the war-wounded and displaced.

The Kurdish Red Crescent believes in human rights, and the right of every person to prove his capabilities without discrimination on the basis of race, gender, disability, color, religion, belief, political opinion or any other opinion, minorities, national ethnicity, age or sexual orientation. Eliminating all forms of discrimination against women and enhancing their ability to participate in societal development.

The organization cooperates with several organizations such as (Cadus, Medico, Save the Children, Upp, PIN, IRC, Samaritan Purse, UNICEF, and WHO) in addition to some institutions, governments, organizations and other associations that work side by side.

The following paragraph shows assignments and mechanism of KRC offices.

HR Office

It participates in all hiring processes, it writes up the contract of employemen and their responsibilities, it also follows staff time sheets every month. This office collects employees personal data.

Financial Office

It consists of the public financial office that follows up all financial issues, sets up the annual budget and checks all receipts that issued and received by KRC.

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- A general accountant oversees all salaries and amounts of money issued and received from projects and public administration.
- Project accountants, four accountants follow the paperwork, project receipt and salaries of the project staff.

MEAL Office

The work is done in four sections in four stages.

- Monitoring: gets the data from the receptionists at the medical points, then hands it over to the office through monthly reports to make (revision-correction-audit) for this data to be in the best form.
- Evaluation: monthly statistics reports are prepared for the data of each facility, they are arranged on monthly basis over a full year that enables the team to analyse and evaluate the data over a full year or a half or a quarter.
- Accountability: abnormal changes and deficiencies are questioned after conducting evaluations and analysing of the data, and then facility team responds to that.

Besides a special office for complaints (CRM). The work is done by collecting complaints through channels and boxes of points and then following them up and to submit them to people in charge in the management, then receiving responses from them.

- Learning: weak points are discovered after analysing and evaluating, then they manage them and be careful to not repeat them by conducting training to educate the staff who need that.

Logistics Office

Performs all the logistical tasks related to keeping the business running smoothly and efficiently. The duties include all supply chain management, warehouse management, transport and purchases, shipping and delivering document.

Medical Coordination Office

Medical coordinators supervise the implementation of all programs, organize work according to projects and specialties (primary health care, control and regulation of distributing medicines - laboratory management - follow-up mobile clinics - management and disposal of medical wastes) for raising the quality of the services and providing health care to the beneficiaries.



Protection Office

The Office operates according to the protection programs and policy, with the aim of keeping the rights of all individuals in accordance to - international law, international humanitarian code, human rights and refugee law- regardless of age, gender, social, religious or national race. that is conducted through working in all locations with rapid response via hotline, complaint boxes or field protection workers.

Project Management Office

Project managers plan the activities and resources, they organize and encourage the team, besides managing the time and the budget.

This office ensures that the beneficiaries are satisfied with the provided services, in addition to analyzing and managing the risks and the problems. It also monitors the project constantly.

Numbers of beneficiaries during the year 2020

The total number of beneficiaries from the Kurdish Red Crescent services

In northeastern Syria and Shahba: 1,661,678

From the Kurdish Red Crescent medical centers: 1,266,323

From health education campaigns: 264,503

From protection and psychological support activities: 15,350

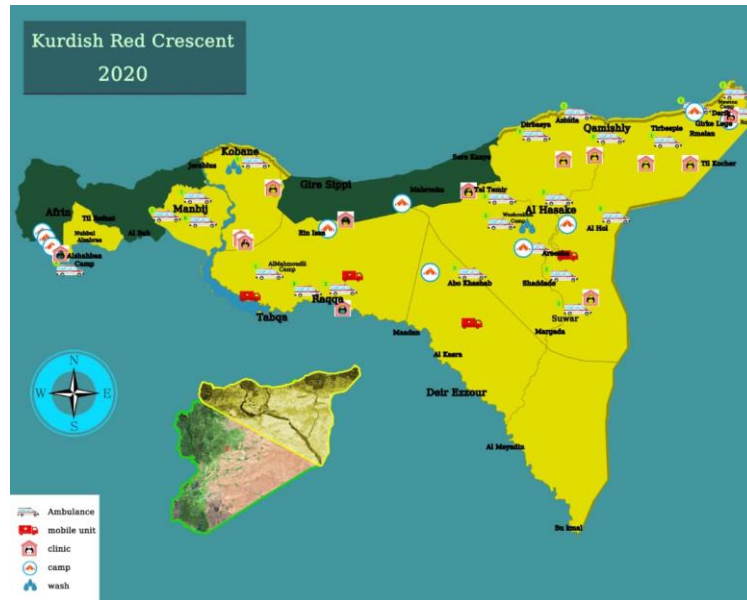
From Relief Services: 115,502

In the map below, you can see the area in which **KRC** provides its services, some of the projects, refugee's camps and the ambulances service.

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Health

The organization is working on an emergency system distributed throughout northeastern Syria, starting with the city of Qamishli. This system contains 62 ambulances that provide medical services in the cities of Al-Hasakah - Tabqa - Deir Ezzor - Raqqa - Manbij - Kobani - Derik and Qamishli, as well as working in disaster situations.

In addition to 50 medical points distributed in the regions of north and east Syria works as follows:

Hospitals:

- Full support for each of the (Covid 19) Hospital in the city of Hasaka and the Martyr Lycreen Hospital in the city of Tal Tamer
- Supporting certain sections of hospitals (Tabqa - Raqqa - Manbij - Derik).

Medical facilities in the camps:

There are medical facilities for primary health care in refugees and displaced camps in the northern and eastern regions of Syria, which focus on gynecological and pediatric diseases, epidemic diseases, and referral services to the hospital in each of the camps (Roj - Nowruz - Mahmudli - Areesha - Washokani - Sere Kaniye - Al Hol Viz. 1 - Al-Hol Phys 2 - Barkhdan - Ahras - Tal Rifaat - Sardam).

Dispensaries and miniature dispensaries:

These centers work in the year to provide prenatal-period care, paediatrics, gynecology, and health awareness, as well as providing medicines and vaccines for seasonal epidemics such as leishmaniasis, as well as a center of medicines for chronic diseases (cancer, kidney transplantation, blood and hormone

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diseases), Teams affiliated with these centers also conduct field visits to detect epidemics in the countryside, provide statistics on epidemics, and give vaccinations.

The centers that provided primary health care during the past year in "Dirk – Ger ke leke- terbasbeh - Qamishli - Mamograph Center - Medicines Center in Amouda - Darbasiyah - Tal Hajar - Shadada - Abu Qalqal - Abu Khashab - Tal Hawzan - Himer Labda - Jazaa - Tire - Swedish - Raqqa al-Rasheed - Kobani - Manbij.

Mobile clinics: This mobile clinic that accompanied by an ambulance, supports reproductive health, pregnancy follow-up, and child health in rural areas of the cities of “Hasaka - Tabqa - Raqqa - Deir Ezzor”

Not: (The work of all facilities and projects will be explained extensively below)

(Covid 19)

2020 was an exceptional year for the health sector, especially after the spread of the Covid 19 virus in northeastern Syria, where a specific mechanism was used to respond to the disease through:

Case management

Centers for moderate cases have been prepared in each of the cities of (Derik - Tabqa - Manbij) and a special section for suspected cases.

A special hospital for COVID-19 has been built in Al-Hasakah to receive moderate and severe cases, in addition to a section for suspected cases.

A special section for Covid 19 was supported in each of the hospitals (Derik - Al-Raqqa - Tabqa - Manbij - Al-Shahba)

All centers and departments that we mentioned are equipped with more than 500 beds, including 110 intensive care beds equipped with ventilators , in addition to 5 oxygen generating stations in the hospitals that we mentioned.

operations Desk

The operation desk, equipped with four hotlines and working 24/7, is still receiving suspected cases and directing them in case the case requires taking a swab, as the room communicates with all the ambulance centers distributed in the above-mentioned areas to receive the case.

Health education teams

These teams have intensified their campaigns regarding the prevention of Covid 19 virus through topics such as (personal hygiene - wearing a mask - safe methods for washing hands - and school students) and other topics throughout the year, within the medical facilities of the Kurdish Red Crescent and other religious institutions in the region .

Water, sanitation and hygiene

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Hygiene project: was in partnership with Medico Switzerland in IDP camps and informal settlements during the so-called COVID-19 emergency. We distributed a hygiene promotion kit in order to avoid new infections. The committee also sponsors and maintains waste management, garbage collection, hygiene promotion, gender mainstreaming in water, sanitation and hygiene, and capacity building for employees and the community.

With the continuous cut off of water in the city of Hasakah, during the year 2020, more than (11,000) cubic liters of potable water were distributed in the city.

Protection and psychological support for children

During 2020, the Protection Office was activated, the protection and accountability mechanisms were implemented, the beneficiaries' protection policies and the child protection from sexual exploitation and abuse were generalized and applied, and all medical points were activated to receive, follow up and respond to complaints. The committee pays great attention to psychological support for children and victims of war and disasters. It also monitors children under the age of 18 years to prevent them from engaging in armed conflict. The office provides psychological and social support to orphans of war victims, with several activities undertaken for this purpose. A hotline has been established to receive complaints and a database linked with all points to assess and classify the degree of seriousness of the complaint and how to respond to it and refer it to the concerned authorities.

Two schools were built for displaced children from Afrin city in Sardam and Barkhdan camps in al-Shahba, where the two schools provide education for more than 1800 children and girls, in addition to distributing school supplies

- Forming a special committee to help displaced patients in Al-Shahba and refer them as appropriate

Holding several activities for children in Al-Shahba camps

Establishing a child-friendly space in Washokani camp

Construction of a psychological clinic in Washokani camp

Continuing support for the orphanage project in Rmelan



Projects

Introduction

We as KRC we achieved many projects through our workers, coordinators, project managers, logistics, HR..etc under the managing of the administration. So, we try here to prief, with some details, what we did during 2020.

Linking between assistance and emergency response in northeastern Syria(Learn)

LEARN implements an integrated, multi-disciplinary process that will ensure the inclusion of sexual and other minorities in the region This program has many goals, which are implementing a secondary health system for the entire region, rehabilitating clinics, hospitals and medical equipment, providing training for medical teams, and all community health and protection workers. This program aims to prevent sexual exploitation and abuse, and to provide psychosocial support.

Implementation period: October 2018 - October 2020 and extended

Local Implementing Partner :KRC

Donor: LEARN Consortium and Partners, UPP, SI, PiN and Relief International, KRC is a member of the Technical Advisory Group (TAG) as well as an implementing partner with Un Ponte Per (UPP) in the health sector for the program.

Brief: These services provided primary and secondary health care, emergency services, rapid response mechanisms (time support for hospitals in emergency response situations, occupational therapy, and psychosocial support).

The project includes different stages, as follows:

- Clinics Rehabilitation and Reconstruction (Primary Health Care Centers - see standard services provided). Including operating health centers / mobile units in the countryside to provide access to health care (pregnancy and maternal / gynecological diseases) to the rural population.
- Provision of new medical equipment and furniture
- Implementing and evaluating health standards and a permanent information system for patients
- Implementing a system for coordinating and referring ambulances
- Capacity building within teams (field teams) and management
- Public health education and information through public health workers and private sector workers
- Medical facilities that is supported by the project:**

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Kobani Dispensary - Manbij Dispensary - Shaddah Dispensary - Al Hol facility (fiz Fourth) - Darbasiyah Dispensary - Hasakah Hospital - Tal Tamer Hospital - Washokani Camp facility- Emergency Centers - Mobile Clinics - Raqqa Hospital

Providing primary health care of basic quality for the vulnerable and neglected population in northeastern Syria.

General Project Partner: UN ponte per, symbolized by UPP, the non-governmental organization.

Local Implementing Partner: Kurdish Red Crescent, coded as KRC.

Donor: SDC

Brief about the project:

1. Mother and child care. Including natural childbirth services.
2. Treatment of infectious and non-communicable diseases.
3. Community health and awareness-raising through health education workers.
4. Providing medicines and other medical goods.
5. Nutrition and acute malnutrition services.
6. Sexual and reproductive health services.
7. Laboratory

Medical facilities that is supported by the project:

Derik dispensary - Karki Laki - Nowruz Camp - Deir Al Ghosn - Sweidia - Abu Qalqal Clinic in Manbij includes two medical facilities:

1. Himer Labda.
2. Tell Houzan.

Al Sour Dispensary in Deir Ezzor countryside.

In addition to the rehabilitation of each of facilities:

Kerky Laki clinic

Deir Al Ghosn Clinic

Swedish clinic

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Himer labda clinic

Al Sour clinic

Providing lighting with solar energy for the city of Qamishlo

General partner of the project: AMB Municipality of Barcelona

Local Implementing Partner: Kurdish Red Crescent, symbolized by KRC, in coordination with the Municipalities Authority in the province of the Al-jazira

Donor: AMB

Project time: from 1/10/2019 to 6/30/2021

Brief of the project: The electric power in northeastern Syria is disabled and permanently cut off. There is an urgent need to find solutions to ensure that the electricity supply for public lighting is provided from an independent outlet, which also reduces environmental pollution. The capacities of the municipality will be strengthened through developing a strategic plan for public lighting based on safety and inclusion standards, and training actors in the municipality to implement it. The development of the strategic plan and the design of the pilot area will be done in consultation with experts in the field of public lighting.

The next stage will focus on targeting the vital streets used by the population. The number of beneficiaries of the project is about 180,000 residents of Qamishli, about 30 percent are under the age of 18 years and about 55 percent are females. This population group consists of different ethnic groups: Kurds (50%), Arabs (25%), Syriacs or Assyrians (25%), Muslims (70%), Christians (25%), Yazidis (5%).

Supporting the hospital with the necessary medicines, supporting it with medical personnel, and distributing baskets in Washokani camp

General partner of the project: AMB Municipality of Barcelona, Waldensian

Local Implementing Partner: Kurdish Red Crescent, coded as KRC

Donor: AMB Municipality of Barcelona, Waldensian

Project time period: fifteen months starting from 1/10/2019

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Providing primary health care of basic quality for the vulnerable and neglected population in northeastern Syria

General Project Partner: IRC

Local Implementing Partner: Kurdish Red Crescent, symbolized as KRC.

Donor: IRC

Project Manager: Ripper Ibrahim / KRC, Dr. Issa IRC

Project time: four months starting 12/13/2020 to 3/31/2021

facilities supported by the project: Al-Raqqa - Nowruz camp - Roj camp - Abu Khashab – Terbesby

Prosthetics Center

Partners: Medico International Germany - AMB Barcelona - Kurdistan red crescent.

Construction start date : 7/1/2020

Suggested time for the end of construction: 1/6/2021

Project goals: The center will include sections (prosthetics - psychological support - physical therapy). The project supported by Kurdistan Red Crescent, Medico World Organization and AMB Barcelona, also it was agreed with the Municipalities to grant a plot of land to be invested for 15 years by KRC to build a prosthetic center, where we pledged to build a conference hall for northeastern Syria.

The mobile clinic in Munbij

Donor partner: Medico International

The project period: 1/6/2020 - 31/12/2020

Project goals: Providing primary health care, ambulance service and referral to displaced people in Manbij countryside.

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At start , Medico supported the opening of a medical point in Jdeidet Al-Hamar camp to support the displaced people from Idlib, and due to the incomplete required population density, the project shifted to a mobile clinic and an ambulance in Jadidat Al-Hamr and the surrounding villages for a seven months.

Medical Waste Managing

The project comes as a completion of the waste managing project that started in 2019, where two incinerators were constructed in Hasakeh and Qamishli.

In 2020, two incinerators were constructed in both Soar and Girke Lage, mentioning that all medical staff, in all hospitals and centers, were trained on the technical of managing the waste. It is important here to mention, that the training didn't expand to the Security Quarter in Qamishlo, knowing that the project included providing Soar clinics, besides Corvid points in Derek and Tabqa

Donor partner :UPP is an Italian organization supported by CDCs-AMB

Project period: 1/1/2020 - 30/11/2020

Project objectives:

building two incineratories in Soar and Girke Lage

* Providing Soar municipality with tow equipped, divided trucks for transporting medical waste

* Providing Girke Lage municipality with tow equipped, divided Kia trucks for transporting medical waste.

* Providing Tel Tamer municipality with tow equipped, divided Kia trucks for transporting medical waste

* Having as many medical points and hospitals as possible in al-Jazira and Deir ez-Zor as a part of the waste sorting project, providing all points with the basic equipment.

* Training all medical points and hospitals staff on the mechanism of sorting medical waste

* Providing Soar dispensary

Supplying COVID-19 section in hospitals (Gike Lage - Tapqa -Manbij)

Operating Desk at Al-Hol Camp

CADUS Donor Partner: Germany

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Project time period: 1/1/2020 - 31/12/2020

• Project objectives:

- * Coordinating with all organizations working in Al-Hol camp to transfer beneficiaries internally and externally
- * Following-up the recovered cases.
- * Providing an ambulance to transport COVID-19 patients within the camp to hospital isolating rooms.
- * Ambulance COVID-19 patients within the camp to isolation points

The project is a completion of an earlier project in partnership with the German organization Cadus - the project is being conducted in Al-Hol camp

Emergency Response to Displaced in NES / Hasaka

General Partner : SAMARITAN's PURSE symbolized by SP " NGO".

Local partner: KRC .

Donor: SAMARITAN's PURSE

Project period: The project started earlier January 2020.

The project has been extended in two phases until the end of 2020

The current third phase of the project continues until the end of June 2021, with non stopping the support of Sere Kaniye camp to the end of September

Medical consultations: internal- women- children - natural births (in Ser Kaniye camp)

Treatment of infectious and non-infectious diseases

Tasking health education workers to raise awareness for the community health.

Providing medicines and other medical tools.

Providing an equipped ambulance, for each center, to transport patients.

Lab

X-ray

Medical Points Supported by the Project:

Tel Hajar Clinic: Hasakeh - Primary Health Care PHC

Al-Tala'a Camp: Hasakeh - Primary Health Care PHC

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Saving Lives -Health support in NES

General Partner of the Project: Un ponte per, UPP NGO.

Local partner: KRC.

Donor: Echo - ECHO

Project period: The project started at the earlier July 2017. The project has been conducted in four phases until the end 2020

The current fourth phase of the project continues until the end of April 2021. Likely be extended to the end 2021.

Project services:

Medical consultations: internal - women - children - natural births - caesarean sections.

Treating infectious and non-communicable diseases.

Tasking health education workers to raise awareness for the community health.

Providing medicines and other medical tools .

An equipped ambulance to transfer patients.

Laboratory

A mobile clinics to cover medical services for villages and informal communities

Medical points supported by the project:

- Al-Arisha Camp: Hasakeh -PHC
- Abu Khashab Camp: Deir Ez-Zor - PHC
- Al-Rasheed Center: Raqqa - PHC
- Mahmoudli Camp: Raqqa - PHC
- Al-Hol Camp: Hasaka - PHC
- Tel Tamer Hospital: Hasakeh - Women's Department - Natural Deliveries - Caesarean Section
- Tapqa Hospital: Tapqa - Women's Department - Natural Deliveries - Caesarean Section
- Euphrates Hospital: Manbij - Women's Department - Natural Deliveries - Caesarean Section
- Mobile Clinic: Deir Ezzor
- Mobile Clinic: Tapqa

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Supporting orphanages in Rmelan and Kobani

Donor: Medico International

Project period: 15/9/2019 – 15/9/2021

Project Services: Our protection team oversees an important project, where they provide support for children in all aspects of life, from education, safety, protection and health care. The orphanage project where it has certain needs, because most of them are children under the age of 3 years, They are from a Yazidi Mother and an ISIS fighter who raped these women; The Yazidi community has not accepted children, are kept by the Women's Authority and with the support of Medico, and we do our best to keep for them a safe environment. There are 68 children in Rmelan, and 9 in Kobane, who lost their parents during the recent fighting against ISIS .

Improving health care access for people at risk and reducing the risk of epidemic in north-eastern Syria

Donor: Medico International Switzerland

Project duration: September 1, 2020 to August 31, 2021

Project services: Thanks to the pre-existing infrastructure, KRC was able to respond immediately to the spread of covid-19 in coordination with the Self-Management Health Authority in NES, where all hospitals, clinics and primary health care centers of KRC were immediately equipped to avoid the spread of the virus. In a short time, we could transfer a warehouse to Covid hospital in Al-Hasaka city.

Through this project we could provide emergency health care to Covid' patients (medium and intensive care) and to prevent and reduce infection for the most vulnerable people in northeastern Syria.

The medium and intensive care units created under the project will also remain available and equipped with other diseases to enhance health capacity in northeastern Syria.

Mammograph Center for Early Detection of Breast Cancer

Doner: Waldesian Church

Project period: June 1, 2020 to January 31, 2021

Project services: This project provides for the strengthening of both oncological prevention services for breast pathologies and of information and gynecological assistance and maternity services. This project implemented in the city of Qamishlo, through the opening of a specific center, Mammography Center in the city. The project envisages supporting two mobile units that deal with prevention and information both on

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breast diseases and gynecological consultations. The mobile units will cover remote regions not covered by adequate health services to give information sessions and offer advice to those who cannot move due to poverty or conflict